

दीपक चतुर्वेदी

सदस्य (सेवाएँ)

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भारत सरकार

संचार मंत्रालय

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Dear Friends,

Every journey has an end - my professional journey is no different. At the sunset of my career reminiscing back to my joining of elite Telecom Service, mixed feeling of marching on untrodden path lingers still fresh in memory. With my retirement, the last officer appointed and joined through erstwhile P&T Board will cease to exist in service. Era has changed since then. The path was at times frustrating but satisfying at the end. Though I may not have reached what I aspired for but I am more than satisfied with what I have given back to society. I hope you will bear with me as sermonizing comes naturally at such a moment but I shall try to be as practical and objective as possible.

The cacophony of telephone operators of manual exchanges, crackling sound of selectors in strowger exchanges, synchronized symphonic orchestra of relays of pentaconta cross bar switches to humming sound of array of electronic switches to death-like silence, clinical efficiency and gigantic capacity of next-gen IP switches – everything rewinds back to my mind space again. Stranglehold of Post & Telegraph (P&T) to loosening of grip in metropolis of Delhi and Mumbai in the form of MTNL to corporatization of DOT to shrinking of a behemoth to haggling patriarch as BSNL – change has been constant in the life of the organization as I traversed along. Monopolistic market structure to limited regulation to free market with multiple private operators to futuristic soft-touch self-regulation – the journey of telecom sector is irreversible and promising, so to say. Era of years of long waiting list for landline connections melting into mobile connection of today on a go from nowhere is a reality of today's fast paced digital life. Inimitable voice to intangible packets of data, copper wire to optical fibre, sky scrapper microwave tower to radio wave rooftop iron structure to millimeter wave aesthetically crafted pico-cell are part and parcel of urban landscape and rural hinterland. Data is new gold. Choices have made customers the king. Transformation from connectivity to network to intelligent solution has become the latest norm. That's how, I can sum up the professional journey uptill now.

We are standing at inflection point of development of humankind. March of new Information and Communication Technologies (ICT) like 5G, artificial intelligence, IOT, big data, cloud, and social media is likely to metamorphose everything beyond recognition in next few years. These opportunities will surely be accompanied by risk and threat like electronic fraud, ransom ware, cyber war, cyber-crime etc. Hence, community need to respond to these challenges.

(1/2) P.T.O

The role of telecom professional specially of telecom administrators will be multifold in the form of creating the rule based competitive environment, framing appropriate regulations, ensuring data protection, maintaining digital sovereignty, protecting the privacy among others. I urge all of you to stand for these morals and ethics so as to create legal framework for social economic upliftment of society at large and digital empowerment of individuals. Future looks to be promising....!!


I have immense satisfaction to sign off my innings to worthy successors and capable officers who will carry forward the good work and build a robust digital ecosystem on the strong foundation laid by our predecessors. I would like to request my colleagues to keep a fine balance between professional and personal life in these stressful times. We should live life to its fullest without sacrificing the basics of life at the altar of workplace. Give space and freedom to juniors, listens to the peers and put across the hard facts to the seniors.

I want to use this opportunity to express my sincere gratitude to my predecessors, mentors, all the officers and staff with whom I worked in DoT and outside for their unflinching support throughout my career. In due course of my journey, I must have committed some faults, errors and omissions advertently or inadvertently. I beg for your forgiveness for all such acts of mine.

Last but not the least, retirement is just a milestone for starting a new inning – not end of life. Hence, I will try to contribute to the betterment of the society, community and country in whatever manner, I could.....

I wish you all grand success in your endeavors, good health and a happy life ahead.

With best wishes,


30/11/2021
(Deepak Chaturvedi)

All officers/staff of DoT